

La Planque, mont roc, france
....unwind in rural french charm...
Booking Terms and Conditions

Thank you for booking with us. Please read the following terms and conditions carefully:

1. Your holiday booking:

- You must be 18 years or over when you book your holiday. When we issue a written confirmation to you, we enter into a contract with you, which is subject to these Booking Conditions. When your holiday confirmation is received, you should check the details carefully. If anything is not correct, you need to tell us immediately.
- We recommend that you purchase Cancellation Protection insurance. Please refer to Section 4 for details regarding holiday cancellation. If your payment is returned to us unpaid, we reserve the right to make an administration charge of £25.

2. Care of the holiday cottage:

- You agree to keep the holiday accommodation clean and tidy and leave the property in a similar condition. You agree to take good care of all furniture, fixtures, fittings and effects in or on the holiday accommodation. Excessive cleaning work for our cleaner may result in extra charges. You cannot allow more people than the six, maximum, as the brochure states, nor can you take pets onto the property. If you do so we can refuse to hand over the property to you, or can repossess the property. Either circumstances will be treated as a cancellation by you and section 4 will apply and/or further charges may be applied. The pitching of tents or parking of caravans in the garden is strictly forbidden.
- You must allow the property owner or caretaker of the property access at any reasonable time during your holiday.
- In order to keep the property in the best condition possible for the enjoyment of our guests, we ask that all holiday-makers remove their outdoor shoes before entering the cottage.

3. Salt water swimming pool:

The pool is regularly maintained by us, but please carefully read Conditions of Pool use which are kept in a booklet at the French property.

Please note that the pool is open May to October and outside of these months will have its winter cover on and is not available for use.

4. Security Deposit:

A refundable deposit of £150 against damage or additional cleaning costs is payable to us with your final payment for the holiday. This should be a separate cheque to the holiday balance payment. The cottage has an inventory which you should check on arrival. If you find any discrepancy on arrival you must inform the owner/caretaker immediately. Prior to your departure, any breakages or damage should be notified to the caretaker or owners before leaving the property. The condition of the property will be verified by the caretaker at the end of your stay. Your deposit will be refunded within 2 weeks of your return, less any charges for breakages or damage.

As the property has a septic tank nothing other than toilet paper should be put down the WC. Please note that you are responsible to us for the actual costs of any breakages or damage in or to the property – along with any additional costs which may result – which are caused by you or your party

4. Cancellation:

If you have to cancel your holiday for any reason, this cancellation must be made in writing and sent directly to us at the address below. Such cancellation will become effective from the date it reaches us and will be subject to a charge payable by you to compensate for our estimated losses which are calculated in accordance with the following scale:

Date when notification
is received by us:

Amount payable:

- ◆ More than 56 days - Full Deposit (including any Balance of Deposit due)
- ◆ 29 - 56 days - 75% of holiday cost or full deposit, whichever is the greater
- ◆ 0 - 28 days - Total cost of holiday

5. Your holiday accommodation:

Arrival at the holiday accommodation is after 4.00pm on the start day of the holiday and the property must be vacated by **9.30am on the last day**. This is very necessary as our cleaners have to start work at 9.30am sharp.

If your arrival is delayed, please advise us so that alternative arrangements can be made. If you fail to arrive by midday on the day after the start date, and you do not advise us of a late arrival, we may treat the booking as cancelled by you.

Please note:

Duvets and pillows are provided at the cottage for six people. Bed-linen, towels and tea-towels are included in the price for up to four people. **There is an additional charge for linen hire of £12 per person, for the 5th and 6th person in any booking party.** Please note clearly which beds are required on the booking form.

All fuel and power is included in the rental (including logs). We do ask guests to ensure that relevant appliances and lights are switched off before going out or before going to bed at night. We particularly ask guests to observe safety precautions in regard to the use of the open fire, never going out and leaving the fire unattended, always using the fireguard and taking all sensible precautions when lighting the fire etc.

Liability/ Disclaimer:

Please take reasonable precautions for your own safety whilst in the cottage and on holiday.

The property owners shall not have any liability to you for the death or personal injury to you or any member of your party no matter how caused. You and your party must take all necessary steps to safeguard yourselves and your personal property and no liability to you is accepted in respect of damage to or loss of any self or such property howsoever caused. It is the booking parties' responsibility to take out holiday insurance cover as appropriate.

Nick & Polly Greathead Tel: 01695 727498 or 077887 10957